

New Jersey Billing and Coding Helpful Sources

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About This Document

Have you ever needed a link that would take you directly to a website that has the key information you are looking for? Do you need to speak to a live person regarding a key reimbursement-related question? If so, this document can help and/or point you in the right direction to get your questions answered.

Below you will find website addresses/links and telephone numbers that may assist you in locating helpful information from New Jersey's Medicaid agency regarding questions such as patient eligibility and where to locate provider billing manuals.

New Jersey (NJ) Medicaid Website Links and Telephone Numbers

The Division of Medical Assistance and Health Services (DMAHS), part of the Department of Human Services (DHS), administers the state's Medicaid program, NJ FamilyCare.

- NJ FamilyCare/Medicaid website: <https://njfamilycare.dhs.state.nj.us/>
- Health care services covered by NJ FamilyCare: <https://www.state.nj.us/humanservices/dmahs/clients/medicaid/needs/>
- NJ FamilyCare contact number for reimbursable services: 800-701-0710
- Provider Manuals: <http://www.lexisnexis.com/hottopics/njcode>
- Verify Patient Eligibility on the Recipient Eligibility Verification System: 800-676-6562
- Claims Processing Issues: 800-776-6334
- NJMMIS for provider enrollment, resources, rates and codes, newsletters and more: <https://www.njmmis.com/>

Medicaid Managed Care and Behavioral Health

Under [managed care](#), beneficiaries enroll in a health plan or managed care organization (MCO) which coordinates members' healthcare and offers special services in addition to the regular NJ FamilyCare Medicaid benefits enrollees receive.

Five health plans (also known as MCOs) participate in NJ's FamilyCare Medicaid program. They are:

[Aetna Better Health of New Jersey](#)

[AMERIGROUP New Jersey](#)

[Horizon NJ Health](#)

[UnitedHealthcare Community Plan](#)
[WellCare of New Jersey](#)

Behavioral health services are “carved-out” of managed care in NJ for most children with Medicaid coverage. This means that outpatient behavioral health services are paid for by Medicaid fee-for-service in most cases, however, physical health services are reimbursed by the MCOs.

Children’s System of Care

Outpatient behavioral health services are paid for by Medicaid fee-for-service in most cases, but for children who require higher levels of service, the Children’s System of Care (CSOC) is NJ’s public specialty behavioral health system. CSOC serves youth under age 21 with emotional and mental health care needs, substance use challenges, and/or intellectual/developmental disabilities and their families. CSOC provides community-based, culturally competent services, and support based on the needs of the youth and family.

PerformCare, the Contracted Systems Administrator for the Children’s System of Care, is the single point of access to CSOC’s wide array of behavioral health, substance use, and intellectual and developmental disability services for youth and families throughout NJ.

To learn more and to access services, call the [PerformCARE®](#) 24-hour, toll-free access line at 1-877-652-7624 or visit the [PerformCare website](#).

The American Academy of Pediatrics (AAP) Periodicity Schedule

Bright Futures, led by the AAP, and supported in part by the US Department of Health and Human Services, Health Resources and Services Administration (HRSA), is a national health promotion and prevention initiative program. Their Periodicity Schedule, also referred to as their periodicity table, lists recommended pediatric services such as screening requirements, and it is recognized by NJ Medicaid and adopted as the standard of care in the state.



The AAP’s Bright Futures 2023 Periodicity schedule:
<https://www.aap.org/en/practice-management/bright-futures/bright-futures-materials-and-tools/bright-futures-guidelines-and-pocket-guide/>.

Once at the page, click on the hyperlink labeled, **“Bright Futures/AAP Periodicity Schedule.”**

However, the state requires only 6 out of the 7 screenings recommended by AAP for children younger than 1 year. Please look to our HealthySteps National Office Coding and Billing Guide for information on the required screenings.

The state of NJ requires:

- Four (4) screenings for children ages 1 and 2 that the AAP recommends.
- Three (3) screenings for children between ages 3 and 5, and
- Four (4) screenings for children between ages 6 and 9.

The AAP Coding Hotline

The AAP offers a coding hotline for AAP members as a resource to assist in accurate pediatric coding for services rendered to patients: <https://form.jotform.com/Subspecialty/aapcodinghotline>.

If you have a coding question, you can submit it via e-mail, and in most cases receive a response within the same week.

Sources

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